Home Energy Advice Team

HEAT
HOME ENERGY ADVICE TEAM

How the process works

If you live in Surrey you can request a FREE HEAT Survey online @circulardorking.org.uk

https://bit.ly/46EsQ1d

The link will take you to a simple form to fill in

Once the form is processed a trained local volunteer Energy Champion is allocated

An Energy Champion contacts you to make an appointment to visit your property for approximately. 60 minutes

They then visit and undertake a survey, using an infrared camera *(not in late Spring/Summer)*

After the visit they write up the survey and suggest practical actions to consider

The survey is reviewed by a different HEAT team member

The report is then issued via email (as a pdf file)

HEAT free/ discounted loft insulation material offered, where relevant

if interested

Material ordered and delivered to property

Free issue items are delivered to property via Royal Mail *to such as draughtproofing, glazing film, LED bulbs, chimney sheep, etc*

as appropriate

HEATplus
HOME ENERGY ADVICE TEAM

Referred to HEATplus team for additional support, if appropriate

SURREY COUNTY COUNCIL | SURREY CLIMATE COMMISSION | CIRCULAR DORKING | Energy Action Redhill & Reigate | ZERO carbon guildford | Fairer Warmth