



WHAT TO EXPECT DURING YOUR ENERGY SURVEY?

- A trained Energy Champion will visit your home.
- Visits will last around 60-90 mins.
- They will conduct a thermal imaging survey to show you where you may be losing heat.
- The Energy Champion can provide free remedial measures to stop draughts.
- You will receive a written report, including thermal images and information regarding your eligibility for current energy grants.
- A referral to HEAT+, a complimentary service for residents who require more support and guidance.

HEAT

HOME ENERGY ADVICE TEAM



Rated 4.9 out of 5
by Surrey residents who've
had a HEAT visit
2024

Our advice is always impartial
and only in the best interest of
the resident

GET IN TOUCH!



WEBSITE

zerocarbonguildford.org/energy-surveys

EMAIL

energysurveys@zerocarbonguildford.org

PHONE

0300 123 3033

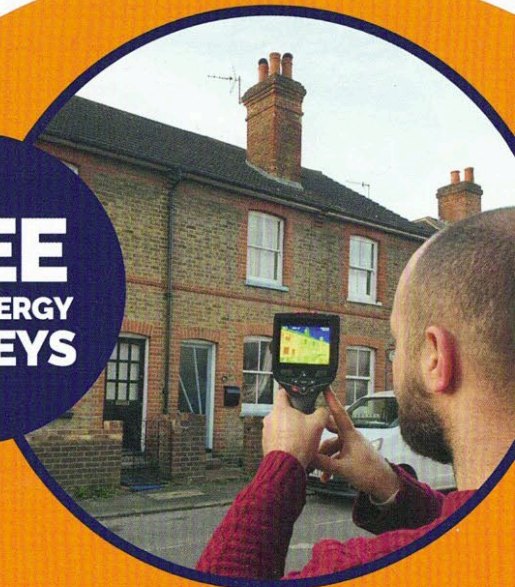
HEAT

HOME ENERGY ADVICE TEAM

SAVE ENERGY SAVE MONEY

Join 750+ Surrey households
benefiting from free impartial
energy advice – keep your
home cosy, cut bills, and reduce
emissions!

FREE HOME ENERGY SURVEYS



ZERO 
carbon guildford


SURREY
COUNTY COUNCIL

WHY SHOULD YOU GET A FREE HOME ENERGY SURVEY?

Understanding your energy use and your home's performance will benefit your health, your wallet, and you'll be joining the 68% of Surrey residents who rate it extremely or very important to work together to tackle climate change*



Cut your bills and your energy use



Stay cosy and improve the value of your home



Prevent damp & mould & keep your family healthy



Join other Surrey residents in tackling the county's 2nd largest source of emissions.

AND DID WE MENTION IT'S FREE!

*Temple Group, Dec 2022

WHAT PEOPLE SAY

"The HEAT project is a great example of local authorities and community groups working together, and how well joined-up solutions can help residents to save money, keep their homes healthier and more modern, and tackle climate change at the same time."

Marisa Heath, Surrey County Council
Cabinet Member for Environment

"This is an absolutely fabulous thing to do. I love the report and all the tips for further things to do. I have already told friends about it (one had his survey done yesterday)."

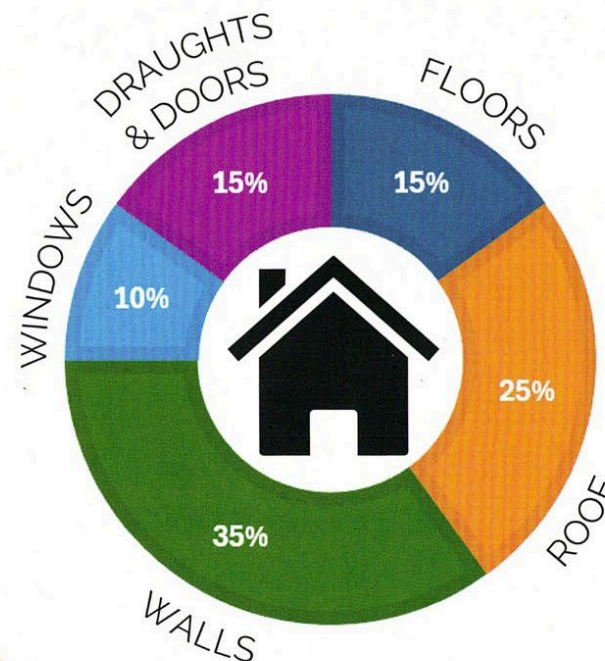
Anne, Farnham

"Many thanks for the Home Energy report and the next steps advice. I found them both very clear and helpful and will be most useful when considering future house improvements."

Alan M, Shalford

Over 750 homes have benefited from our FREE in-person energy service in 2024

WHERE DOES THE HEAT ESCAPE?



Knowing where the heat escapes from your home will help you identify any issues and find cost effective ways to solve them.

BOOK YOUR FREE ENERGY SURVEY

Just scan the QR code

